

## GEN 3.3 AIR TRAFFIC SERVICES

### 1. RESPONSIBLE SERVICE

**Republican State Enterprise “Kazaeronavigatsia”** is the responsible authority for the provision of air traffic services within the airspace of the Republic of Kazakhstan.

Building 15, E522 street,  
District Esil,  
010010 Astana  
Republic of Kazakhstan  
Phone: +7 (7172) 773404  
Fax: +7 (7172) 773566  
AFS: UAAKDDXX  
Working Hours: 03.30–12.30 UTC except SAT, SUN and HOL

The services are provided in accordance with the provisions contained in the following ICAO documents:

- Annex 2 — Rules of the Air;
- Annex 11 — Air Traffic Services;
- Doc 4444 — Procedures for Air Navigation Services — Air Traffic Management (PANS-ATM);
- Doc 8168 — Procedures for Air Navigation Services — Aircraft Operations (PANS-OPS).

### 2. AREA OF RESPONSIBILITY

Air traffic services are provided for the entire territory of the Republic of Kazakhstan, including its territorial waters, and as specified in the following paragraphs.

In accordance with the regional air navigation agreement, air traffic services are provided, under the delegated authority, in the airspace within another bordering FIR. Details are provided in section ENR 2.

The coordinates of boundaries for FIRs, CTAs, TMAs and CTRs are published in [ENR-2.1](#).

### 3. TYPE OF SERVICES

The following types of services are provided:

- a. Flight information Service (FIS);
- b. Alerting Service (ALRS);
- c. Air Traffic Service (ATC):
  - Area Control (ACC);
  - Approach Control (APP);
  - Aerodrome Control (TWR).
- d. Radar Service.

### 4. COORDINATION BETWEEN THE OPERATOR AND AIR TRAFFIC SERVICES

Air traffic services units, in carrying out their objectives, shall have due regard for the requirements of the operators relating to traffic information provision. They provide such information according to national Rules of airspace management.

When so requested by an operator, messages (including position reports) received by air traffic services units and relating to the operation of the aircraft shall be made available to the operator or a designated representative.

## 5. MINIMUM FLIGHT ALTITUDE

The minimum flight altitudes on the ATS routes, as presented in section ENR 3, have been determined to ensure a minimum vertical clearance above the controlling obstacle in the area concerned.

The minimum obstacle clearance altitudes (MOCA) of area navigation route segments are published on the Enroute chart ENR 6.1

## 6. ATS UNITS ADDRESS LIST

| Unit name         | Postal address   | Phone  | Fax                                  | E-mail   | AFS address                                  |
|-------------------|--|--|--------------------------------------|--|--|
| Aktau ATS Unit    | Aktau, Airport, 130000, Republic of Kazakhstan   | +7 (7292) 463006   | +7 (7292) 463019                     | ussynin@ans.kz   | UATEKNAD                                     |
| Aktobe ATS Unit   | Aktobe, micro-district Aviagorodok, 1 «G», ATC tower bldg., 030003, Republic of Kazakhstan | +7 (7132) 931006<br>+7 (7132) 931106<br>+7 (7132) 931034 | +7 (7132) 931157<br>+7 (7132) 931140 | aktobesovd@ans.kz<br>akbsovd@ans.kz<br>aktobe-pib@ans.kz | UATTKNAD<br>UATTZRZX<br>UATTZXAR<br>UATTZTZX |
| Almaty ATS Unit   | Almaty, 38A Mailin str., 050039, Republic of Kazakhstan                                    | +7 (727) 2573570   | +7 (727) 2573340                     | rdc@ans.kz<br>adc@ans.kz<br>mdp@ans.kz                   | UAAAZRZX<br>UAAAZFZX<br>UAAAZAZX             |
| Astana ATS Unit   | Astana, 119E, Kabanbay Batyr ave., district Esil, 010014, Republic of Kazakhstan           | +7 (7172) 773406   | +7 (7172) 773557                     | syrymbetov@ans.kz  | UACCKNAD                                     |
|                   |  | +7 (7172) 773409   |                                      | znaichenko@ans.kz  |  |
|                   |  |  |                                      | astrp@ans.kz   | UACNZRZX                                     |
|                   |  |  |                                      | supervisor_ast@ans.kz                                    | UACCZTZX                                     |
| Atyrau ATS Unit   | Atyrau, 6 Abul Khair Khan ave., Airport, 060011, Republic of Kazakhstan                    | +7 (7122) 209405<br>+7 (7122) 983106                     | +7 (7122) 209403                     | aidenov@ans.kz   | UATGKNAD                                     |
|                   |  | +7 (7122) 209403<br>+7 (7122) 983141                     |                                      | atr-briffing@ans.kz                                      | UATGZTZX<br>UATGZTZA                         |
|                   |  | +7 (7122) 983153<br>+7 (7122) 983133                     |                                      | atr-rp@ans.kz<br>atr-mdp@ans.kz                          | UATGZXAR<br>UATGZFZX                         |
| Balkhash ATS Unit | Balkhash, airport, 100301, Republic of Kazakhstan  | +7 (71036) 40720   |                                      | golovin@ans.kz   | UAAHKNAD<br>UAAHZAZX<br>UAAHZTZX             |
| Boralday ATS Unit | Almaty, 38A Mailin str., 050039, Republic of Kazakhstan                                    | +7 (727) 2573317   | +7 (727) 2573314                     | vyshka-brd@ans.kz  | UAARZAZX                                     |

| Unit name              | Postal address   | Phone                                | Fax              | E-mail                                | AFS address                      |
|------------------------|--|--------------------------------------|------------------|---------------------------------------|----------------------------------|
| Karaganda ATS Unit     | Airport "Sary-Arka", Bukhar Zhyrau district, Botakara, 100400, Republic of Kazakhstan    | +7 (7212) 496506<br>+7 (7212) 496641 |                  | kkatc@ans.kz                          | UAKKKNAD<br>UAKKZAZX<br>UAKKZTZX |
| Kokshetau ATS Unit     | Kokshetau, Airport, 020000, Republic of Kazakhstan                                       | +7 (7162) 298206                     | +7 (7162) 253323 | mukhamedov.a@ans.kz                   | UACKZTZX                         |
| Kostanay ATS Unit      | Kostanay, airport, 110007, Republic of Kazakhstan  | +7 (7142) 270106                     | +7 (7142) 576069 | kim.e@ans.kz                          | UAUUKNAD                         |
| Kyzylorda ATS Unit     | Kyzylorda, airport, 120008, Republic of Kazakhstan                                       | +7 (7242) 270734                     |                  | kz-rp@ans.kz<br>tlegenov@ans.kz       | UOOKKNAD<br>UAOOYOYX<br>UAOOZTZX |
| Pavlodar ATS Unit      | Pavlodar airport, building 83, 140001, Republic of Kazakhstan.                           | +7 (7182) 301436<br>+7 (7182) 491341 | +7 (7182) 491357 | pvl-briffing@ans.kz<br>bekenov@ans.kz | UASPZTZX                         |
| Petropavlovsk ATS Unit | Petropavlovsk, Kyzylzhar district, Bishkul town, Airport, 150700, Republic of Kazakhstan | +7 (7152) 461213                     | +7 (7152) 461942 | tulihovs@ans.kz                       | UACPKNAD                         |
| Semey ATS Unit         | Semey, Airport, 7 bldg., 071417, Republic of Kazakhstan                                  | +7 (7222) 569034<br>+7 (7222) 569134 | +7 (7222) 569134 | semeydisp@ans.kz                      | UASSZAZX<br>UASSZTZX             |
| Shymkent ATS Unit      | Shymkent, airport, 160020, Republic of Kazakhstan  | +7 (7252) 945153<br>+7 (7252) 945006 | +7 (7252) 945141 | luzhin@ans.kz                         | UAIKNAD<br>UAIIZTZX              |
| Taraz ATS Unit         | Taraz, airport, 080000, Republic of Kazakhstan   | +7 (7262) 434995                     | +7 (7262) 431914 | taraz_ovd@ans.kz                      | UADDKNAD                         |
| Taldykorgan ATS Unit   | Almaty, 38A Mailin str., 050039, Republic of Kazakhstan                                  | +7 (7282) 714106                     |                  | vyshka-taldyk@ans.kz                  | UAATZAZX                         |

| Unit name                | Postal address   | Phone            | Fax              | E-mail            | AFS address                      |
|--------------------------|--|------------------|------------------|-------------------|----------------------------------|
| Uralsk ATS Unit          | Uralsk, airport, 17 bldg., 091112, Republic of Kazakhstan                  | +7 (7112) 505222 |                  | akizhanov@ans.kz  | UARRKNAD                         |
| Urdzhar ATS Unit         | Urdzhar country, Urdzhar Airport, 071700                                   | +7 (72230) 55061 | +7 (72230) 33231 | urdjar@ans.kz     | UASUZAZX<br>UASKZTZX<br>UASKKNAD |
| Ust-Kamenogorsk ATS Unit | Ust-Kamenogorsk, 566 Bazhova str., 070009, airport, Republic of Kazakhstan | +7 (7232) 293406 | +7 (7232) 293426 | lyutovskiy@ans.kz | UASKKNAD                         |
| Usharal ATS Unit         | Almaty, 38A Mailin str., 050039, Republic of Kazakhstan                    | +7 (7283) 321381 |                  |                   | UAALZAZX                         |
| Zaisan ATS Unit          | Zaisan country, Zaisan airport 070700 Republic of Kazakhstan               | +7 (72340) 26885 | +7 (72340) 26885 | zaysan@ans.kz     | UASZZAZX<br>UASKZTZX<br>UASKKNAD |
| Zhezkazgan ATS Unit      | Zhezkazgan, airport, 100600, Republic of Kazakhstan                        | +7 (7102) 762784 | +7 (7102) 764248 | zhez_ovd@ans.kz   | UAKDKNAD                         |